

ISO 14001:2015 ENVIRONMENTAL MANAGEMENT

In 2024, True has been certificated according to the ISO 14001:2015 at 8 offices, cover 100% of office building. Here's a list of our certified office buildings :

1. True Tower 1
2. True Tower 2
3. True Digital Park Building
4. Regional office Khon Kaen
5. Regional office Ayuttaya
6. Regional Office Phitsanulok
7. Call Center Building Samut Prakan
8. Call Center Building Pathumthani

ISO 14001:2015 certification

Certificate TH18/11079

The management system of

True Corporation Public Company Limited

True Tower 1: 18 True Tower, 16-20, 23-26 Fl., Ratchadaphisek Rd., Huai Khwang, Bangkok 10310, Thailand
has been assessed and certified as meeting the requirements of

ISO 14001:2015

For the following activities
Office - based operation for telecommunication services
(mobile voice & data communication, broadband internet, cable television, development and supply of digital customized software, data processing)

This certificate is valid from 11 January 2024 until 05 January 2027 and remains valid subject to satisfactory surveillance audits.
Issue 7. Certified since 17 May 2018

Certified activities performed by additional sites are listed on subsequent pages.

Last certificate expiry date 05 January 2024
Recertification audit date 20 December 2023

Jonathan Hall

Authorised by
Jonathan Hall
Global Head - Certification Services

SGS United Kingdom Ltd
Rossmore Business Park, Elmsmere Port, Cheshire, CH85 3EN, UK
t +44 (0)151 350-6666 - www.sgs.com



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Certificate TH18/11079, continued

True Corporation Public Company Limited

ISO 14001:2015

Issue 7
Sites
True Corporation Public Company Limited True Tower 1: 18 True Tower, 16-20, 23-26 Fl., Ratchadaphisek Rd., Huai Khwang, Bangkok 10310, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)
True Corporation Public Company Limited True Tower 2: 1252, 1,5,9 Fl., 1252/1 1,3,4 Fl., True Tower 2 Building, Phatthanakan Rd., Suan Luang, Suan Luang, Bangkok 10250, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)
True Corporation Public Company Limited True Digital Park: 101 True Digital Park, 6 Fl., 9-12 Fl., Griffin Building, Sukhumvit Rd., Bangchak, Phra Kanong, Bangkok 10260, Thailand
Office - based operation for telecommunication services (development and supply of digital customized software, data processing)
True Corporation Public Company Limited Regional Office Khon Kaen: 348 Moo 16, C.P. Tower Khon Kaen Building 2, Maliwan Rd., Nai Muang, Muang, Khon Kaen 40000, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)



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Certificate TH18/11079, continued

True Corporation Public Company Limited

ISO 14001:2015

True Corporation Public Company Limited Regional Office Ayutthaya: 165/26-30 Moo 3, Asia Road, Khlong Suanplu, Muang, Ayutthaya 13000, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)
True Corporation Public Company Limited Regional Office Phitsanulok: 100/1-4 Singhawat Road, Ban Khlong, Muang, Phitsanulok 65000, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)
True Corporation Public Company Limited Call Center Building Samut Prakan: 409/1 Srinakarin Rd., Samrong Nuea, Muang, Samut Prakan 10270, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)
True Corporation Public Company Limited Call Center Building Pathum Thani: 66/161 Moo 1, Rangsit-Nakhon Nayok Rd., Rangsit, Thanyaburi, Pathum Thani 12150, Thailand
Office - based operation for telecommunication services (mobile voice & data communication, broadband internet, cable television)



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True has set ambitious goals for Environmental Management System (EMS) as follows:

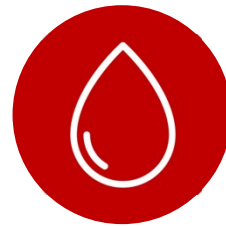
**Electricity
Consumption**



23%

Reduce electricity consumption by 23% by 2030 compared to the base year 2020.

**Water
Withdrawal**



20%

Reduce water withdrawal by 20% by 2030 compared to the base year 2020.

**Waste
Segregation**



100%

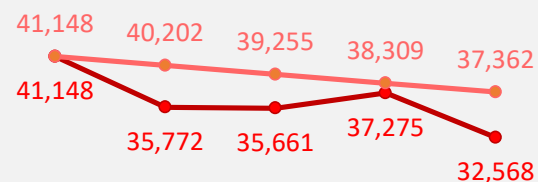
Achieve 100% waste segregation by 2030.

Summary Performance 2024



1. Electricity Consumption (office building) was reduced by 21%, compared to the base year 2020.

Electricity consumption trend (MWh)

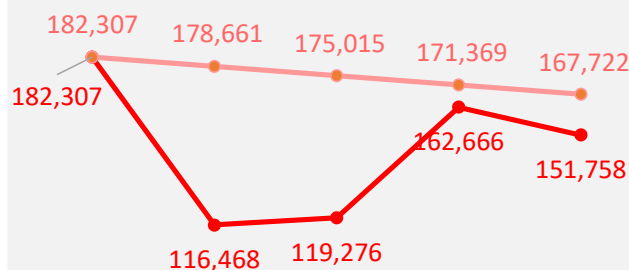


—●— Performance
—●— Target

2020 2021 2022 2023 2024

2. Water withdrawal (office building) was reduced by 17%, compared to the base year 2020.

Water withdrawal trend (m3)



—●— Performance
—●— Target

2020 2021 2022 2023 2024

3. Waste Segregation: Achieve 100% waste segregation at 8 office buildings.

Waste Segregation (%)

100%

Achieve waste segregation

Note: Since 2023, the data combines both True and dtac, while the data for 2021-2022 includes only True.



We regularly track environmental performance including energy consumption, GHG emissions, water withdrawal, and waste management. This enables us to measure the effectiveness of our reduction initiatives and inform future strategies.

The Company also implements training programs and communication activities to raise employee awareness and encourage environmentally responsible practices.

Internal poster promoting efficient water use within the organization