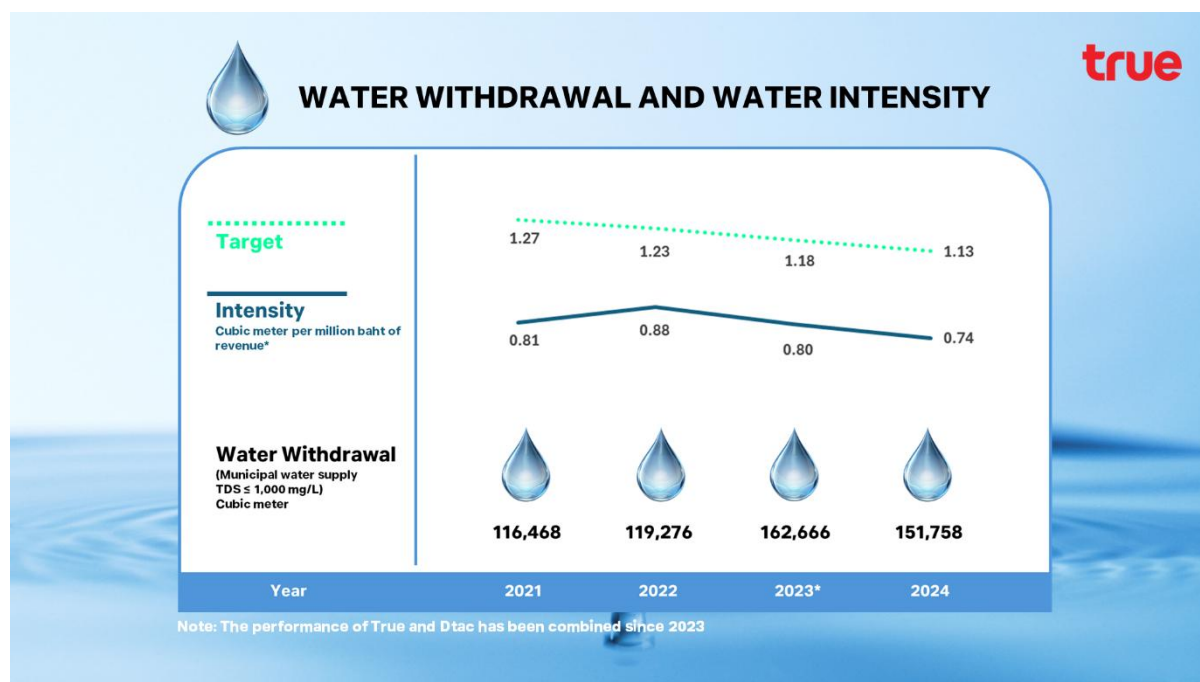


WATER WITHDRAWAL AND WATER INTENSITY

True recognizes the importance of water resources. Although the telecommunications business does not primarily use water in its operations, we pay great attention to water scarcity, which is a serious problem across many nations, and take part in driving the UN Sustainable Development Goal 6: Clean Water and Sanitation. We use the aqueduct tools developed by the World Resource Institute (WRI) to evaluate water risks, including water supply quantity and water stress. In 2024, we used 151.76 million liters of tap water, and it is found that 83.97 percent of the total amount of water consumed was from units located in high-risk areas and 16.03 percent was in extremely high-risk areas.

Nonetheless, we have developed and implemented a water management plan, **set a water withdrawal target, commit to 42% reduction of water withdrawal per revenue by 2030 using 2020 as base year***, improved water use efficiency, and promoted water saving in accordance with the ISO 14001:2015 standard, in addition to establishing the Working Group on Environmental Management to monitor the organization's water consumption.



Note: In 2025, the water withdrawal target will be revised to reflect a more challenging goal

Moreover, we have also worked with building manager to ensure that wastewater discharged from the office buildings are treated to the standard required by law.

Source of Water Discharge	Unit	2020	2021	2022	2023*	2024
Total Water Discharge	Cubic meter	145,845	93,175	95,421	130,132	121,406
- Surface Water	Cubic meter	49,906	28,914	29,581	40,341	37,635
- Public Sewer	Cubic meter	95,939	64,260	65,840	89,791	83,771

Note: The performance of True and Dtac has been combined since 2023