

Audit Report / Checklist	TÜVNORD
Sustainability Suppliers Screening Process	Page 1 of 14



3rd Party on Site Assessment to Verify Customer Complaints Handling Process

Organization:

True Corporation Public Company
True Tower Ratchadapisek Bangkok, Thailand

Prepared by
TUV NORD (THAILAND) LIMITED

1858/75-76 16th Floor, TCIF Tower,
Bangna-Trad Rd., Bangna, Bangkok 10260
Thailand
Tel. +66 2751 4050
Fax. +66 2751 4048

Organization:	True Corporation Public Company
Address:	Head Office: True Tower Ratchadapisek Bangkok, Thailand Call Center Services Site: 409/2 Srinakarin Rd., Samrong Nuea, Mueang Samut Prakan, Samut Prakan 10270, Thailand

Audit date	22,23,31 July 2026
Lead auditor	Mr. Wuttipol Suriyun
Auditor	None

Declarations regarding Independence / Confidentiality

I herewith declare that I have not performed any consultancy in the last two years before the audit in relation to development of a management system at the company to be audited or at another company affiliated to the company to be audited.

I declare that I am not subject to any conflict of interest arising from earlier or current relationships with the company to be audited.

I declare that I will treat all information from the audit and the documents placed in my hands in a suitable manner, in order not to place their confidentiality at unnecessary and inappropriate risk.



.....
(Wuttipol Suriyun)